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VostroNet Key Facts Sheet

Plan	People Online	Evening Download	Evening Upload	[1]Basic Tasks	[2]Intensive Tasks
VostroNet 25/10	2	24 Mbps	8 Mbps	✔	╳
VostroNet 50/20	2+	48 Mbps	18 Mbps	✔	✔
VostroNet 100/20	3+	98 Mbps	18 Mbps	✔	✔
VostroNet 250/100	4+	240 Mbps	98 Mbps	✔	✔
VostroNet 500/50	6+	450 Mbps	48 Mbps	✔	✔
VostroNet 750/50	8+	650 Mbps	48 Mbps	✔	✔
VostroNet 1000/100	10+	900 Mbps	98 Mbps	✔	✔
VostroNet 1000/400	10+	900 Mbps	350 Mbps	✔	✔

[1]Basic Tasks = VoIP Calling, Emails and Browsing, SD Video Streaming
[2]Intensive Tasks = Basic Tasks + HD/4K Video Streaming, Online Gaming, Downloading and Uploading Large Files

Important things to know

*Typical evening speed measures network speed to customer premises; it is not a measure of customers' received in-premises speed.

Technical limitations

VostroNet service will not work during power failures unless connected using FTTP and a battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-home setup and wiring.

Talk to your provider about what you can do to improve performance. For example, elevating your router above the ground may improve your speed, as electrical objects such as a fridge may be acting as a damper.

Medical alarms/security

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with a VostroNet service. If your medical or security alarm services are not compatible with a VostroNet service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.

What happens if I can't get this speed at my house?

Your Fibre service can never go faster than the maximum line speed available at your home. If you're connected to the VostroNet via Fibre to the Premises, we test what speed your VostroNet line is capable of once you're connected. If your line can't deliver the speed plan you've ordered, you can exit your plan at no cost or drop to a lower speed plan at no cost.